

MITCH Charter School
Public Complaints**

Parents, guardians, students and members of the public are encouraged to make their concerns known to the public charter school and to afford the public charter school an opportunity to review those concerns and respond to them.

Complaints about curriculum, instructional materials, discipline or instruction should be dealt with first with the teacher. Persons having complaints not resolved with the teacher or other staff member should approach the administrator and, if possible, resolve the problems at this level. Complaints about Board policy or administrative regulations should be referred directly to the administrator.

When a complaint is made directly to the Board or to an individual Board member, it will generally be referred to the administrator for study and possible solution. Complaints about the administrator should be reported to the Board chair.

If the person(s) having a complaint fails to resolve the concern with the administrator, the person may request that the matter be referred to the Board. If the Board deems it advisable it may provide for a hearing of the complaint at an official meeting of the Board. The Board will not hear charges against employees in open session unless an employee requests an open session.

END OF POLICY

Legal Reference(s):

[ORS 192.610 - 192.690](#)

Anderson v. Central Point Sch. Dist., 746 F.2d 505 (9th Cir. 1984).
Connick v. Myers, 461 U.S. 138 (1983).